# PROCESS FOR DEVELOPING INFORMATION RETRIEVAL SYSTEM COLLEGE OF LOGISTICS AND SUPPLY CHAIN LIBRARY.

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## ABSTRACT

The objectives of this research are 1) to study the problems of searching for information resources. Of the College of Logistics and Supply Chain Libraries 2) to find ways to solve the problem of searching for information resources Of libraries, colleges, logistics and supply chain Sample Namely, students who use database services, Liberty information resources search system, within 400 libraries, colleges, logistics and supply chain, using 400

The study indicated that Problems in searching for information resources Is that students cannot find information resources on their own Librarians therefore seek ways to solve the problem of searching for information resources. By introducing the use of information resource searching systems, creating documentation for searching information resources for users to study on their own Most users of information resource search services are undergraduates classified by subject and year level, and are satisfied with access to library services and information resources search systems in the Liberty database. And are satisfied with the service provision, suggesting search for information resources in the database system, resulting in greater understanding And the library has a project to promote reading love during the use of information resources

Keyword: Information resources, Searching, Database Liberty

### **INTRODUCTION**

At present, information is very important for living. And have added many basic factors in life Especially in education, used for teaching and learning Which the current teaching and learning management In addition to students seeking knowledge from teachers Also focuses on independent research by students Under the systematic counseling and guidance (Lawan Trading, 2011), the information is important to teaching at all levels of education.

Management of education at the tertiary level Is an important level of education Because it is a study that prepares a person to enter a career By students who have graduated at this level will enter the career Which students who have graduated already have a career immediately Must be a student that has the characteristics that the owner of the place accepts Therefore all higher education institutions are trying every way to give their students the quality of institutional management so quality is the key. In the modern era, it is a competitive era, so it is necessary to focus on quality. Of graduates for competition Probably not only within the country, but also in foreign countries as well (Tean Thongkaew, 2006)

Students must therefore study and research information. From many sources for use as a guideline for education throughout the course In the preparation of reports, project work, internships, education, additional knowledge, etc. This is because information is related to the context and circumstances of each use environment that is different. As well as different disciplines Therefore affecting the use of information

From the above The researcher therefore is of the opinion that there should be a study on the development of the library's information resources search system, the College of Logistics and Supply Chain. College of Logistics and Supply Chain Students And the results of this research will be useful to the library That is the source of information services Including other relevant information sources Which has similar educational arrangements As well as being beneficial to those involved in the provision of information services Useful for information service users And is a way to plan, develop, improve information services It is also useful for the development of information resources within the organization. To have variety Match the needs of users To be useful for the study And increase the efficiency of information quality Users need to have knowledge and understanding in searching for basic information resources in the search of library information resources database (Web OPAC) as a guideline for learning, self-study, to receive up-to-date Khemmook, G. (2009). information that meets the needs. And more convenient as well. Therefore, to be used as a guideline for searching information resources within the library To provide users with knowledge and understanding of searching for information resources Liberty Auto Database to encourage users to study, research and search for information resources by themselves. The researcher therefore studied to find a way to create a guide to search for information resources. Auto database

#### **OBJECTIVE**

This research therefore has the following research objectives. 1) to study the problem of searching for information resources Of libraries, colleges, logistics and supply chain 2) To find ways to solve the problem of searching for information resources. Of libraries, colleges, logistics and supply chain

#### LITERATURE REVIEW

Seeking and using information The use of information begins when the user of the information needs Information which is the driving force for information seeking behavior by searching from the information system or from other sources (Wilson 1994: 15-16) Use of information is widely researched. Point out that from the information behavior model that he created Covers content about information use and information organization Which may focus on the user of the information system How does information affect users? Terntuan, U.

(2007). various variables such as age, education level, occupation, work environment etc. In this case,( P.Jatturong,2019) the study of the development of information resource search system Is the study that users of different groups What types of information is used from which sources are used? What problems are there in accessing information? And how users use information Research studies on the development of information systems are important issues for information organizations such as libraries because libraries can use information to use as evidence on the day that they can use the budget effectively. Parnsri, N. (1994).In addition, the library also brings research results to improve or develop information resources as well as providing channels for users to access information effectively.

## METHODOLOGY

## **Population and sample groups**

The population of this research is the population is students and users of library services, colleges, logistics and supply chain. Suan Sunandha Rajabhat University

The sample group is calculated by College of Logistics and Supply Chain Students **The research tools** 

The research tools uestionnaire

#### RESULTS

The study indicated that Problems in searching for information resources Is that students cannot find information resources on their own Librarians therefore seek ways to solve the problem of searching for information resources. By introducing the use of information resource searching systems, creating documentation for searching information resources for users to study on their own Most users of information resource search services are undergraduates classified by subject and year level, and are satisfied with access to library services and information resources search systems in the Liberty database. And are satisfied with the service provision, suggesting search for information resources in the database system, resulting in greater understanding And the library has a project to promote reading love during the use of information resources Quality development, guidelines for searching information resources in libraries, colleges, logistics and SupplyChain Suan Sunandha Rajabhat University has some problems, such as problems with noise, operating time.Academic sector from which students discuss Will cause the service group to not concentrate on the study of the way to search for information resources In addition, there are some problems with unfavorable locations, etc. But when there are problems with service providers in libraries, colleges, logistics and supply chain Suan Sunandha Rajabhat University will inform the Executive Committee on the development of guidelines for searching information resources in libraries, colleges, logistics and supply chains. Suan Sunandha Rajabhat University knows or brings problems to the meeting to brainstorm the members' ideas to solve further problems. The researcher therefore considers that there should be a study of the use of educational information for undergraduate students. College of Logistics and Supply Chain Suan Sunandha Rajabhat University Nakhon Pathom Education Center And the results of this research will be useful to the library Monchai T,

(2018) That is the source of information services Including other relevant information sources Which has similar educational arrangements As well as being beneficial to those involved in the provision of information services Useful for information service users And is a way to plan, develop, improve information services It is also useful for the development of information resources within the organization. To have variety Match the needs of users To be useful for the study And increase the efficiency of information quality Users need to have knowledge and understanding in searching for basic information resources in the search of library information resources database (Web OPAC) as a guideline for learning, self-study, to receive up-to-date information that meets the needs. And more convenient as well. Therefore, to be used as a guideline for searching information resources within the library To provide users with knowledge and understanding of searching for information resources Liberty Auto Database to encourage users to study, research and search for information resources by themselves. The researcher therefore studied to find a way to create a guide to search for information resources carch and cover all library work

# **CONCLUSION AND FUTURE WORK**

As a guideline for planning, developing, improving information services It is also useful for the development of information resources within the organization. To have variety Match the needs of users To be useful for the study And increase the efficiency of information quality Users need to have knowledge and understanding in searching for basic information resources in the search of library information resources database (Web OPAC) as a guideline for learning, self-study, to receive up-to-date information that meets the needs. And more convenient as well. Therefore, to be used as a guideline for searching information resources within the library To provide users with knowledge and understanding of searching for information resources Liberty Auto Database to encourage users to study, research and search for information resources by themselves. The researcher therefore studied to find a way to create a guide to search for information resources. Liberty Auto Database for efficient information resource search and cover all library work

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